

Utilicare Program

Riverside Public Utilities understands that certain medical conditions require the use of electronic devices or appliances. This may cause electric consumption to increase beyond normal patterns. To help offset the added expenses a medical condition of this nature places on the household budget, the Utilicare program provides an adjusted rate structure for the use of certain medical equipment:



Permanently installed electric **space heating** for paraplegic, quadriplegic, hemiplegic or multiple sclerosis patients



Permanently installed electric **air conditioning** for multiple sclerosis or scleroderma patients

How Do I Apply?

To complete the application, visit [RiversidePublicUtilities.com/Rebates](https://www.riversidepublicutilities.com/Rebates)
Then mail or drop off at Customer Service:

**3901 Orange Street
Riverside CA 92501**

If you have questions,
please call Customer Service at
(951) 782-0330

How Can I Help Others?

The SHARE program is supported by funding from the Public Benefits Charge, wholesale water revenue and voluntary customer contributions. Here's how you can help:

- 1 Write in an amount for a one-time donation on your utility bill payment slip.
- 2 Elect a "round-up" option where the amount of your utility bill will round up to the nearest dollar and the difference will automatically donate to the SHARE fund.
- 3 Elect a recurring flat donation that is added to your utility bill each month and automatically donated to the SHARE Fund.

For more information or to set-up your SHARE donation, please call (951) 782-0330.

More Ways to Save



Energy Star Refrigerator



Energy Star Ceiling Fan



Waterwise Landscape



A/C WiFi-Enabled Thermostat



Energy Star Washer



High-Efficiency Toilet

For more rebates & ways to save, visit
[RiversidePublicUtilities.com/Rebates](https://www.riversidepublicutilities.com/Rebates)



UTILITY PAYMENT ASSISTANCE



Utilicare, SHARE and Energy Savings Assistance Programs

SHARE Program and Eligibility

Riverside Public Utilities established the **Sharing Households Assist Riverside's Energy (SHARE)** Program in 1989 to assist eligible, low-income residential electric customers with their utility bills and deposits. Qualified customers are now eligible to receive the following:

- \$150 for **emergency and deposit assistance**.
- **Monthly \$14 electric bill credit**, not to exceed \$168 a year.
- **Monthly \$2.25 water bill credit**, not to exceed \$27 a year.

Assistance for eligible customers is available on a **one-time basis** during a 12-month period and only if the customer has not applied for and received such assistance within 12 months of the date of the new application.

Income qualification is based on 2018 Federal Poverty Guidelines* and the number of people per household.



2018 Federal Poverty Guidelines*

Household/ Family Size	Monthly	Annually
1	\$2,023	\$24,280
2	\$2,743	\$32,920
3	\$3,463	\$41,560
4	\$4,183	\$50,200
5	\$4,903	\$58,840
6	\$5,623	\$67,480
7	\$6,343	\$76,120
8	\$7,063	\$84,760

Add for each additional person:
Total Annual Income: \$8,640
Total Monthly Income: \$720

*Federal Poverty Guidelines are subject to change.

How Do I Apply?

To apply, please call: (951) 955-4900
Monday – Friday, 8 a.m. – 5 p.m.

Community Action Partnership of Riverside County

2038 Iowa Avenue, Suite B-102
Riverside, CA 92507
CAPRiverside.org/Program/UtilityAssistanceProgram

Energy Savings Assistance Program

The **Energy Savings Assistance Program (ESAP)** is designed to help lower your monthly bill, while making your home more energy efficient.

Riverside Public Utilities offers free energy-saving home improvements to income-qualified renters and homeowners. RPU's authorized contractors will come to your home and may provide free:

- New energy-efficient lighting
- Air conditioning tune-ups
- Refrigerators and recycling of old refrigerators
- Insulation, weather stripping and caulking to lower heating and cooling costs.

Program Eligibility

All SHARE program recipients are automatically qualified to participate in the ESAP program.

Please visit RiversidePublicUtilities.com for more information and program eligibility.

