

BILL EXPLANATIONS

Here are explanations for some of the most commonly asked about portions of the RPU bill.

ACCOUNT INFO

- 1 Billing date and customer account number

WATER CHARGE

Monthly charge for your use of water, measured in cubic feet (CCF).

- 2 **Customer Charge**

Fixed amount based on your service rate; covers costs directly related to providing fixed monthly water services, including meter reading, billing and customer service.

ELECTRIC CHARGE

Monthly charge for your use of electricity, measured in kilowatt hours (kWh).

- 3 **Reliability Charge**

Flat charge assigned to each electric meter that pays for major energy infrastructure projects, including transmission and local energy generation.

- 4 **State Energy Tax**

State-mandated charge of \$0.00029 per kWh; funds the work of the California Energy Commission.

CITY SERVICES

- 5 **Utility User Tax**

City tax applied to water and electric charges. This helps pay for things like street lights, park services, and city programs.

- 6 **Public Benefits Charge**

State-mandated surcharge of 2.85% of electric charges used for energy efficiency and conservation programs, renewable energy investments, research and development projects, and low-income assistance programs.

- 7 **Sewer and Trash**

Charges for sewer services, along with the collection of trash, green waste, and recyclables.

- 8 **Sewer Public Benefits Charge**

This fee assists the Public Works Department in creating and supporting programs that encourage customers to implement technology and best practices that reduce their discharge into the sewer system.

- 9 **Water Conservation Surcharge**

A 1.5% surcharge on water charges that funds water conservation programs, education and water use efficiency programs, and research and development projects.

KEEP THIS PORTION FOR YOUR RECORDS

CUSTOMER SERVICE

FOR SERVICE ENDING:
08/05/15
BILLING DATE:
08/10/15
ACCOUNT NUMBER:
0123456789
SERVICE ADDRESS:
1234 UTILITY DR

VALUED CUSTOMER
1234 UTILITY DR
RIVERSIDE CA 92506-1231

ORANGE SQUARE
3901 Orange Street
Riverside, CA 92501
CUSTOMER SERVICE CENTER
3025 Madison Avenue
Riverside, CA 92504

Customer Service: (951) 782-0330
TDD: (951) 826-2516 Internet:
RiversidePublicUtilities.com

Explanation of these charges: RiversidePublicUtilities.com/mybill

RIVERSIDE PUBLIC UTILITIES: PROVIDING WATER					
WATER	Water Meter Reading		Customer Charges For Water	1085	
	PREVIOUS READING	PRESENT READING	CONSUMPTION		
	2048	2092	44		
	Usage Comparison	This Year			
	29	Days			
	44	Period Usage			
	152	Daily Average			
	Usage Comparison	Last Year			
	34	Days			
	57	Period Usage			
168	Daily Average				
Total Gallons Used: 32912 GAL (CCF x 748 GAL)					
TOTAL WATER CONSUMPTION:			44 CCF		
METER READING DATES: 07/07/15 TO 08/05/15				TOTAL CHARGES FOR WATER	\$93.34

RIVERSIDE PUBLIC UTILITIES: PROVIDING ELECTRICITY					
ELECTRIC	Electric Meter Reading		Customer Charges For Electricity		
	PREVIOUS READING	PRESENT READING	MAX. DEMAND	FACTOR	
	5039	6991		1	
	Usage Comparison	This Year			
	29	Days			
	1952	Period Usage			
	67.31	Daily Average			
	Usage Comparison	Last Year			
	34	Days			
	1958	Period Usage			
57.59	Daily Average				
TOTAL ELECTRICITY CONSUMPTION:			1952 KWH		
METER READING DATES: 07/07/15 TO 08/05/15				TOTAL CHARGES FOR ELECTRICITY	\$304.10

CITY OF RIVERSIDE: PROVIDING CITY SERVICES		
CITY SERVICES	UTIL USER TAX	25.80
	ELEC PB CHARGE	8.65
	SEWER	33.57
	SEWER PB CHARGE	0.05
	TRASH-CITY	22.76
	WTR CONSERVATION SURCHARGE	1.40
	TOTAL CHARGES FOR CITY SERVICES	
TOTAL CHARGES FOR WATER, ELECTRICITY, AND CITY SERVICES		\$489.67

MESSAGE CUT YOUR WATERING TO 3 DAYS A WEEK. MORE CONSERVATION INFO AT BLUERIVERSIDE.COM

RIVERSIDE PUBLIC UTILITIES PAYMENT CARD

PAYMENT BY MAIL: Enclose card with remittance payable to Riverside Public Utilities in the envelope provided.	PLEASE PAY IMMEDIATELY (SERVICE SUBJECT TO TERMINATION)	PREVIOUS BALANCE
PAYMENT BY PERSON: Bring entire bill to an authorized payment station. (See insert for payment locations)	SUMMARY OF CURRENT AMOUNT DUE	CURRENT AMOUNT DUE
	WATER: \$93.34	\$489.67
	ELECTRICITY: \$304.10	TOTAL BALANCE DUE
	CITY SERVICES: \$92.23	\$489.67
	BILLING DATE: 08/10/15	SHARE DONATION
	PLEASE PAY BY: 08/31/15	
	SHARE FUND (LOW INCOME UTILITY ASSISTANCE)	PLEASE INDICATE AMOUNT PAID
	MY DONATION IS: \$1 \$2 \$5 OTHER \$ _____	

ACCOUNT NUMBER: 01234567891011121314156